



URGENT

HSBC Bank (China) Company Limited 汇丰银行(中国)有限公司

Office 分行 _____

Date 日期 _____

PHONEBANKING SPECIAL INSTRUCTIONS REQUEST FORM

电话银行服务特别指示申请书

NOTE 注意: 1. Please tick()where applicable and complete this form in BLOCK LETTERS. 请在适当的方格内划上钩号 (), 并用正楷填写。

2. *Please delete whichever is not appropriate. * 请删去不适用者。

3. # Amendment Type #修改类别 A-Add 新设 C-Change 更改 D-Delete 取消

Part A Customer Information 客户资料

Family name 姓氏 *Mr/Mrs/Ms* 先生 / 太太 / 女士	First name(s) 名	Name in Chinese 中文姓名
Identity document type 身份证明文件类别	Identity document number 身份证明文件号码	Phonebanking number 电话银行号码

Part B Special Instructions 特别指示

1. Resume phonebanking (suspended due to an incorrect PIN being entered) 恢复电话银行服务 (因电话银行密码不符而暂停)

2. Request a new Phonebanking PIN 申请新电话银行密码

Phonebanking Personal Identification Number (PIN) to be collected at _____ Branch (Branch Number _____)
 领取电话银行密码的地点为 _____ 分行 (分行号码 _____)

3. Suspend phonebanking 暂停电话银行服务 Period 期限: From 由 _____ (DD/MM/YY) To 至 _____ (DD/MM/YY)

4. Reactivate phonebanking 恢复电话银行服务

5. Cancel phonebanking 取消电话银行服务

6. Change linked account(s) 更改登记户口

Note 注意: For joint accounts, phonebanking only applies to the accounts that can be operated by either account holders
 对于联名账户, 电话银行仅适用于任何一方签字有效的情形。

# Amendment type 修改类别	Account ID 户口代号	Account number 户口号码
(1) <input type="checkbox"/>	____	_____
(2) <input type="checkbox"/>	____	_____
(3) <input type="checkbox"/>	____	_____
(4) <input type="checkbox"/>	____	_____
(5) <input type="checkbox"/>	____	_____
(6) <input type="checkbox"/>	____	_____

7. Others 其他 _____

Part C Customer signature 客户签名

S.V.

Signature and/or chop 签名及 / 或盖章

For Bank Use Only 银行专用		Bank Authorised Signature and Stamp
Data captured by	Checked by	
Signature verified by	Authorised by	