

**Temporary Adjustment to Business Arrangement for
Sub-branch Personal Banking of HSBC Bank (China) Company Limited**

Dear Customers,

In order to cater for the change of customer needs in adapting to the digital world, HSBC Bank (China) Company Limited is planning to optimize part of our physical network. Through a balance of the digital platforms with our physical network, customers can enjoy improved customer experience.

HSBC Bank (China) Company Limited Shanghai HENG SHAN Road Sub-branch ("Shanghai HENG SHAN Road Sub-branch") is planned to cease to operate from COB 09Jan2025 and will officially cease to operate after obtaining regulatory approval. For your account(s) opened with "Shanghai HENG SHAN Road Sub-branch" , the account names and account numbers will remain unchanged, while the account opening bank name will be changed to HSBC Bank (China) Company Limited Shanghai Xuhui International Trade Centre Sub-branch.

The existing customers of "Shanghai HENG SHAN Road Sub-branch" can enjoy personal banking services, including cash service at our

Shanghai Sub-branches. Your relationship manager and our contact number remain unchanged.

Temporary Service Arrangement Adjustment			
City	Branch Name	Service Adjustment	Impacted dates under the temporary adjustment
Shanghai	HSBC Bank (China) Company Limited Shanghai HENG SHAN Road Sub- Branch	Temporarily out of service	After the close of business on 09JAN2025

Please refer to HSBC China official website, HSBC China Mobile Banking app and HSBC China WeChat official account (汇丰中国, WeChat ID: HSBC-CHINA-RBWM) for latest information.

Instead of going into a branch, you may prefer to do your banking by using our digital banking channels such as internet banking, mobile banking, phone banking, HSBC China WeChat service account (汇丰中国客户服务, WeChat ID: HSBCeBanking).

If you have any further questions or urgent queries, please contact your Relationship Manager or please contact our 24-hours Customer Service Hotline at 95366.

Thank you for your continuous support and understanding.

HSBC Bank (China) Company Limited

02JAN2025